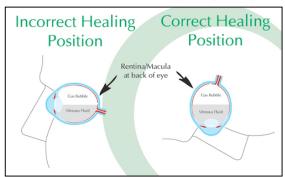


RE: Insurance Coverage for Vitrectomy Surgery Assistive Devices

To Whom It May Concern:

I am writing this letter because your client has been diagnosed as having a retinal problem that requires Vitrectomy surgery. This surgery will be performed in order to try to recover useful vision in the affected eye. Following the surgery, it is imperative and critical to the success of the surgery, that the patient maintains a face-down position, depicted in the graphic displayed below. Your client's surgeon has recommended they rent assistive devices to maintain the required post-operative position.



Care Chairs provides ergonomically designed equipment to facilitate the healing process of Vitrectomy surgery. Vitrectomy surgery is a general procedure used to treat a variety of eye conditions: natural degeneration of the vitreous humor, macular holes, macular pucker, vitreous bleeding, retinal detachment, or in some cases, injury. The surgery involves the removal of the vitreous humor through three small incisions. One common surgical practice is the insertion of a gas bubble into the vitreous cavity, which acts as a surface to facilitate the healing process. The only way to ensure the gas bubble's contact with the macula is to orient the head in the face-down position. The length of time that one remains in the convalescence position will be specified by the surgeon and can be from one to four weeks in duration.

The assortment of products offered allows people to maximize their day-to-day functioning while maintaining the recommended face-down position. Our healing aids are necessary to comply with doctor-prescribed recovery procedures. Care Chairs rents three main products: Health Mark Pro Chair, The M.A.T. ™ and Prism Glasses. These recovery aids increase the success rate of Vitrectomy surgery by allowing the patient to perform their daily activities without significant back or neck pain.

Please feel free to contact us directly to further discuss the surgery and our service.

Sincerely,

Michael Bassett Care Chairs 416-512-9072